

Robert Kubiś

Platform & Tools Lead | SRE | DevOps | Cloud Automation | AI-Driven Operations

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Professional Summary

Platform and Tools engineering leader with over 15 years of hands-on experience in SRE, DevOps, cloud automation and AI-driven operations. For 6 years, led cross-functional development and operations teams at Nordcloud, an IBM Company, delivering automation platforms for global enterprise customers. Currently leads Platforms & Tools at the European Commission, while building Agentic SRE, an AI and platform engineering project applying spec-driven development, CI quality gates and advanced AI agent workflows.

Core Competencies

Leadership & Platform Ownership: Managed multi-disciplinary squads of 20+ professionals, encompassing engineering, product, and agile functions. OKR-aligned planning and execution with backlog and Jira workflow for delivery governance

SRE, Observability & Incident Management: Monitoring with Datadog, New Relic, Sumo Logic, Nagios, Grafana, Loki and Prometheus. PagerDuty, alerting and on-call process management. SLI/SLO/SLA practices, reporting, incident management and reliability processes with error budget

Cloud, Infrastructure & Automation: AWS, Azure, Google Cloud and VMware. Terraform, Terragrunt, GitHub Actions, Docker Compose. CI/CD pipeline design and management. Linux system administration (Debian, Ubuntu)

AI Agents & Workflow Automation: Workflow orchestration with n8n and Kestra. AI agent orchestration and integration (Claude Code, Codex, Cursor, OpenCode, Goose). AI Devs programmes applied in practice (agent orchestration, MCP/OpenAPI tool integration, human-in-the-loop workflows)

Leadership, Product Engineering & Service Ownership

- Own platform and service roadmaps, project delivery priorities and overall operational outcomes across engineering and operations teams.
- Apply a product engineering mindset to internal platforms, focusing on user needs, adoption, reliability, maintainability and measurable organisational value.
- Introduce AI-assisted engineering workflows and governance that accelerate delivery while preserving quality, security and deterministic validation.
- Actively support recruitment, onboarding, coaching and team development, together with engineering capacity and strategic budget planning.

Security Clearance

EU Security Clearance: EU CONFIDENTIAL (valid until March 2036) and EU SECRET (valid until March 2033), issued by Poland's Internal Security Agency (ABW) following an extended vetting procedure.

Experience

European Commission (via NTT DATA), Leader of Platforms & Tools

Luxembourg, Luxembourg

- Lead cross-team delivery across platform, automation and DevOps workstreams within a multi-team engineering programme.
- Plan and prioritise sprint and PI delivery, product backlog clarity and remove blockers.
- Align technical requirements with business and operational goals in cooperation with product owners, architects, engineers and stakeholders.
- Improve delivery, automation and reporting to increase predictability and reduce operational risk.
- Support reliable platform operations through monitoring, incident ownership, standardisation and continuous process improvement.

Mar 2025 – present

Nordcloud, an IBM Company, SRE / Automated Solutions Tech LeadPoznań, Poland
Oct 2018 – Nov 2024

Role progression:

2022–2024 — SRE / Automated Solutions Tech Lead

2021–2022 — Tooling & Automation Team Lead

2020–2021 — Tooling Squad Lead

2019–2020 — Cloud Architect

2018–2019 — DevOps Engineer

- Leadership and progression — advanced through five roles over six years. Led cross-functional development and operations teams of up to 20 people, including Product Owners, Scrum Masters, Architects, Developers, SREs, and DevOps engineers.
- Automation Engine — led development of an incident automation platform integrating PagerDuty and Jira, automating categorisation, escalation and recurring incident remediation while reducing manual operational effort and improving response consistency across customer environments.
- Scale and reliability — operated incident automation at scale across enterprise customer environments, supporting SLA/SLO outcomes under high operational load.
- Platform standardisation — standardised PagerDuty and Datadog provisioning with Terraform, Terragrunt and GitHub Actions, reducing configuration errors, onboarding effort and operational friction.
- Internal platform products and operational impact — delivered the Request Portal, PD2Jira, Access Checker, Confluence Duplicator and Jira2FF, automating service requests, compliance checks and operational workflows. Reduced operational effort and improved delivery speed.
- Multi-cloud architecture and governance — designed monitoring and governance solutions across AWS, Azure and Google Cloud, including ISO and cloud compliance audit work.

Egnyte, DevOps Network Operations Center EngineerPoznań, Poland
Apr 2015 – Sept 2018

- Proactively monitored production, staging, and QA environments for 24/7 services availability across global data centres.
- Developed an automated monitoring system that significantly reduced incident volume.
- Built knowledge and runbooks using Jira and Confluence for global monitoring teams.
- Automated scalability of infrastructure components across multiple data centres.
- Designed SSL certificate monitoring with auto-management capabilities.
- Led the remote monitoring team in India. Guided the team in the implementation of custom monitoring scripts and tools.
- Technologies: Nagios (check_mk, pnp4nagios), New Relic, PagerDuty, Puppet, Git, Terraform, Apache, GCE, Platform9, Tomcat, OpenTSDB, Grafana, Stackdriver, Bash, Python, Perl, Ruby.

Novamedia innovision Sp. z o.o., Linux System AdministratorWrocław, Poland
July 2014 – Mar 2015

- Administered Linux servers and network infrastructure. Designed VPN solutions. Automated deployments with Redmine and GitLab. Managed VMware environments.

Allegro, IT Support SpecialistPoznań, Poland
Feb 2014 – June 2014

- Automated IT helpdesk processes for Ubuntu and Mac OS X using Bash, Python, SQL, and AppleScript. Administered Jira.

Santander Bank Polska, Software EngineerPoznań, Poland
June 2013 – Feb 2014

- Developed automation for remote management of 2,000 ATMs (Kredyt Bank → BZ WBK migration), replacing a manual process.

Skanska S.A. / Geminus PRO, Systems and Support SpecialistPoznań, Poland
July 2011 – June 2013

- Provided remote IT support for enterprise users across Windows and network environments.

Earlier Experience

Media Expert — Commercial Presenter, Computers Department | Aug–Nov 2008

City Hall Gniezno — Junior System Administrator | Jul–Aug 2007

Selected Projects

Agentic SRE

May 2026 – present

Independent AI & Platform Engineering Project · robertkubis.pl/agentic-sre

- Operating model — established a spec-driven, pull-request-based platform for Docker and Ubuntu services, replacing manual ad-hoc changes with reviewable CI gates and lower overall operational change risk.
- Multi-agent execution — coordinated Claude Code, Codex, Cursor, Gemini and OpenCode around shared instructions, deterministic tooling and a version-controlled knowledge base, turning AI output into auditable engineering work.
- Engineering governance — built AI-assisted CI review workflows that assess technical quality, business value and critical risk before merge, supported by repository health checks, documentation controls, agent session reports and dedicated review agents.
- Observability and automation — implemented Prometheus, VictoriaMetrics, Loki, Grafana and Alloy with n8n, Kestra, GitHub Actions and self-hosted runners, creating a clearer path from operational signals to repeatable action and AI-agent access through LiteLLM MCP and OpenAPI specifications.
- Reliability controls — implemented Caddy API gateway and HTTPS routing, backup health checks, migration runbooks, controlled secret management and persistent knowledge, improving continuity across incidents, migrations and agent sessions.
- Business outcome — transformed an ad-hoc environment into a governed, self-documenting platform where changes are specified, AI-reviewed, deterministically validated and observable end to end.

Certifications & Professional Programs

Google Skills of Tomorrow: AI Program: Google and SGH Warsaw School of Economics · Jun 2026

AI_devs 4 Builders: AI_devs · Apr 2026 — intensive project-based AI engineering programme

Mastering the System Design Interview: Udemy / Sundog Education by Frank Kane · Feb 2025 — advanced programme covering distributed-system design, scalability, resiliency, databases, storage, architecture trade-offs and mock system-design

SDLC — Software Development Life Cycle: Udemy · Feb 2025 — training covering end-to-end software delivery practices

AWS Cloud Practitioner: AWS · Jan 2025

AI_devs 3 Agents: AI_devs · Dec 2024 — practical programme focused on AI agents, LLM APIs, multimodal AI and tools

Certified Incident Responder: PagerDuty · Oct 2020

PagerDuty Foundational Practitioner: PagerDuty · Oct 2020

Datadog Technology Specialists: Datadog · Mar 2020

LPIC-1 Certified Linux Administrator: Linux Professional Institute · Issued Nov 2013 · Expired Nov 2018

Education

Poznan University of Technology Engineer's Degree, Computer Science	2013 – 2015
School of Communication and Management in Poznań Engineer's Degree, Computer Science	2012 – 2013
Poznan University of Technology Engineer's Degree, Computer Science	2009 – 2011
Technical and General Education School in Września IT Technician, Computer Science	2005 – 2009

Languages

Polish: Native

English: Professional working proficiency (B2)

Data Processing Consent

I hereby consent to the processing of my personal data for the purpose of the recruitment process, in accordance with Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data (GDPR).